Background

One of the features of the TASER 7 conducted electrical weapons (CEWs) is the ability to upload new operating firmware as upgrades are developed. Promptly installing firmware updates is critical for helping to ensure the health and serviceability of your agency’s CEWs. These releases address anything from simple bugs, to enhancements that result in a more reliable weapon, to brand-new features that make your CEWs perform better in the field.

On February 3rd, 2020, Axon will release an updated FW for the TASER 7 CEW only. Firmware version 1.4.14 key updates include the following to enhance customer experience:

- Added Major Error reporting to the CID screen when logging, date and time functions, or the ability for the CEW to successfully read the battery pack information are not working properly. This error is displayed in CID mode.

- Changed the CID display to show the hourglass icon when the CEW is updating firmware or synchronizing its logs.

- Dim the flashlight when the CEW detects two inert resettable training cartridges installed in order to make arcing easier to observe during training.

- Adjusted the cycle timer to better coincide with the high voltage discharge.

- Improved power source management reporting and low battery detection.

- Replaced the Firmware Update log with Firmware Version in the weapon’s Device Log.

- Added left and right Arc switch differentiation to weapon logs.

- Improved performance by addressing minor bugs.
TASER 7 Docking Station Firmware Update Version 0.10.10

- Update to support additional Docking Station options.
- Added the ability to distinguish between charging and performing a capacity measurement and report to the Dock’s device status page.

<table>
<thead>
<tr>
<th>SERIAL #</th>
<th>DEVICE</th>
<th>FIRMWARE</th>
<th>OWNER</th>
<th>STATUS</th>
</tr>
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<tbody>
<tr>
<td>X47002076B4</td>
<td>TASER 7 Charger</td>
<td>0.10.10</td>
<td></td>
<td>Charging (99%)</td>
</tr>
<tr>
<td>X44375080</td>
<td>TASER 7 Battery</td>
<td>1.3.13</td>
<td>Click to see data</td>
<td>Charging (99%) Ready</td>
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<td>X47002076B5</td>
<td>TASER 7 Charger</td>
<td>0.10.10</td>
<td></td>
<td>Capacity Check (48%)</td>
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<tr>
<td>X44375081</td>
<td>TASER 7 Battery</td>
<td>1.3.13</td>
<td>Unassigned</td>
<td>Capacity Check (48%) Ready</td>
</tr>
</tbody>
</table>

- Improved performance of battery reconditioning cycle.
- Added support for new battery pack types.
- Improved logging, other general improvements, and minor bug fixes.

For questions, contact Technical Support at 1-800-978-2737 or support@axon.com.